

## JOB DESCRIPTION

<b>Title of position</b>	Market Data Engineer
<b>Contract type</b>	Permanent
<b>Department</b>	IT
<b>Reporting to</b>	Head of E-trading IT & Market Data for APAC
<b>Job description date</b>	23 <sup>rd</sup> June 2022

### Position Summary

Natixis is a French multinational financial services firm specialized in asset & wealth management, corporate & investment banking, insurance and payments, and a subsidiary of Groupe BPCE, the second-largest banking group in France.

Part of a regional team centralized in Hong Kong, he/she is handling the monitoring of real time platforms and provide advanced users support on E-trading platforms – for APAC region. He/she will participate in all projects related to E-trading IT for APAC region, with a focus on Fixed Income business line. This role also includes a permanent control for Marketdata requests raised by the business team.

### Main responsibilities and duties of the role

1. E-trading & Marketfeed:
  - Maintains and supports real time platforms following Head Office guidelines and best practices (Refinitiv, Bloomberg...)
  - Deploys internal/external tools to relevant users/departments.
  - Monitors and supports e-business platforms on FI/FX trading
  - Participates in projects specifications
  - Finding opportunities to eliminate manual and repetitive tasks by automating them.
  - Performs some technology watch
2. Marketdata:
  - Reviews and analyzes Marketdata service usage regularly
  - Controls habilitation workflow and maintains accurate inventories
3. Support:
  - Provides users (Traders and IT) training and level 2 support on internal/external platforms
  - Declare outage and change with sufficient level of details
  - Implement/develop tools helping in monitoring and communication with our peer in Head Office.
  - Updates technical and functional procedures
  - Updates and maintains records of IT incidents, defects, support questions and change requests with a sufficient level of details in the team's tools and report on this activity in a timely manner to an auditable level.

### Technical skill requirements

- Need to have a good understanding of Refinitive TREP and / or Bloomberg products including data use, entitlements and related controls.
- Technical troubleshooting, performance analysis and tuning.
- Incident and change management
- Scripting (Perl, Bash, Python)
- Excellent verbal and written communication skills in English.

### Job Qualification (education, years of experience and other soft skills)

- 3 years support experience working on multiple OS platforms - Windows and Linux, a thorough understanding of distributed comms, networks, IP addressing, middleware.