

JOB DESCRIPTION

Title of position	Global Finance Business Analyst- AVP
Contract type	Agency Temp
Department	IT
Reporting to	Head of IT for Global Finance & Transversal
Job description date	2 nd February 2021

Position Summary

As a member of the regional transversal IT team located in India, Hong Kong, and Singapore covering the APAC region, your duties are to:

- Handle the Change activity (enhancements and projects) on the IT systems used the Global Finance business lines (Structured Finance, Trade Finance, Commodities, Financial Institutions)
- Provide level 1 & 2 support to business users on these applications
- Liaise with the IT Head-Office teams and the vendor for level 3 support and enhancements when required
- Support the day-to-day Run of the applications (mainly Loan IQ, Flexcube and their peripheral interfaces and automations)

Main responsibilities and duties of the role

- Deliver and report the progress on the bank's projects, including but not limited to:
 - Branches/Subsidiaries opening
 - Upgrades of existing solutions
 - Head-Office systems/processes roll out in Asia
 - New product deployments
 - Systems enhancements & efficiencies
- Handles the maintenance & functional support primarily on:
 - Loan Management System (Loan IQ)
 - Trade Finance & Client Accounts Management System (Flexcube)
- Cooperates with all stakeholders: Operations, Finance Organization, Head-Office teams, Business Analysts, Application Support engineers, and external vendors
- Tracks the man-day and cash budget consumption of the projects and maintenance under your responsibility
- Supports business lines & support functions by providing information and expertise occasionally working in shift and weekends (standby duty rotation)
- Update and maintains records of IT incidents, defects, support questions and change requests (Snow, Jira ...)

Technical skill requirements

- Expert knowledge of Oracle's core banking system FLEXCUBE

- Advanced knowledge of Finastra's loan management system LOAN IQ
- Experienced with SQL and simple/complex issue analysis

Job Qualification (education, years of experience and other soft skills)

- Bachelor or Master level IT degree
- Minimum 3 years of experience working as a Business Analyst supporting middle and back office operations in a Financial Institution
- Good understanding of the banking business: products, operations & processes