



About Customer Complaint and Dispute Resolution

Natixis Tokyo Branch

We will respond promptly and appropriately to complaints from customers, in collaboration with internal and external organizations. In regard to complaints etc., please inform the department in charge or the Compliance Department.

Natixis Tokyo Branch
Ark Hills South Tower
1-4-5 Roppongi, Minato-ku, Tokyo 106-0032
Compliance Department (03-4519-2120)

External organization

Money Lending Business:

Money lending business counseling and dispute resolution center

Phone number: 0570-051-051 or 03-5739-3861

Reception hours: Monday - Friday (excluding holidays) (9: 00 ~ 17: 30)