

JOB DESCRIPTION

Title of position	Product Engineer
Contract type	Fixed Term Contract
Department	Data CoE, APAC
Reporting to	Head of Data CoE, APAC
Job description date	9 th November 2021
Position opening start	9 th November 2021

Position Summary

Natixis is a French multinational financial services firm specialized in asset & wealth management, corporate & investment banking, insurance and payments, and a subsidiary of Groupe BPCE, the second-largest banking group in France. In APAC Data CoE, we build enterprise tech products to contribute to business growth and improve operational efficiency regionally as well as globally for Natixis CIB. Partnering with Business Lines and Support Functions, we dive into each domain and strive to deeply understand the pain-points and thereafter deliver bespoke data solutions with measurable business benefits.

As Product Engineer, you will work closely with a fully decentralized international team (spread across APAC) of Architects, Data Scientists, UX Engineers and Fintech partners but also with business products owners and end users. You will orchestrate ideation, requirement specification, and development roadmap of highly data driven software apps built for CIB business lines and support functions. And very importantly you should have in-depth understanding of those apps to have clear visibility on what kind of extensions of the app are possible technically and what is not.

Main responsibilities and duties of the role

- Focal communication point between development team and stakeholders throughout tech product development life cycle
- Requirement elicitation & documentation via individual user interviews or workshops
- Perform business / data exploratory analysis to comprehend and illustrate different complex scenarios
- Prepare user journeys with mockups and illustrations and plan delivery accordingly with the Tech Lead and Product Manager
- Be extremely particular about the non-functional requirements of an app (response speed, availability, scalability, etc.)
- Manage and follow clear KPIs to quantify end user experience and app adoption rate:
 - Arrange beta releases on small user groups before full product launch
 - Engage in adhoc catchups with end users to understand pain points
 - Define product analytics pipelines to analyze usage logs
 - Create anonymous surveys and analyze responses
- Run show & tell sessions (project / enhancement demonstrations)
- Provide input for regular status updates

Technical skill requirements

- Familiar with user journey design and able to present it with visual documentation
- General curiosity towards design and human-computer interactions – some experience with design tools like Photoshop, Adobe XD or Figma would be an advantage
- Very well-versed in Excel and Powerpoint, some exposure to SQL and one dashboarding tool
- Product / system knowledge in Corporate & Investment Banking domain would be an advantage
- Experience with JIRA and Confluence would be a plus

Job Qualification (education, years of experience and other soft skills)

- 4+ years of Tech Product Engineer / Tech Business Analyst experience
- Effective written and verbal communication skills
- Team player, happy to extend help to team members to reach key milestones together